



PROVIDER ALERT

March 8, 2018

Re: Nevada Medicaid and Nevada Check Up Dental Programs - Urgent Fraud, Waste & Abuse Alert

Dear Provider:

LIBERTY regards health care fraud, waste, and abuse as unacceptable, unlawful, and harmful to the provision of quality, efficient and affordable health care. To date, LIBERTY's review of provider billing practices for its **Nevada Medicaid** and **Nevada Check Up Dental Programs** ("Programs") indicates that these Programs may be highly susceptible to provider fraud, waste, and abuse.

In response, this communication serves as notice of LIBERTY's intent to increase scrutiny of and pursue all appropriate enforcement actions against providers participating in these Programs, effective immediately. LIBERTY's actions may include, but are not limited to:

- More stringent utilization review
- Increased prospective and retrospective audits of claim activity
- Recoupment of previously paid monies
- Termination of provider agreement
- Civil and/or criminal prosecution
- External reporting to regulatory oversight agencies, including, but not limited to, the Nevada Board of Dentistry

Some common fraud, waste and abuse practices include, but are not limited to:

- Unbundling of codes (e.g., individual x-rays submitted instead of full mouth x-rays)
- Miscoding/up-coding services (e.g., reporting a non-surgical extraction, D7140, as a surgical extraction, D7210)
- Add-on codes (e.g., limited evaluation, D0140)
- Diagnosis or procedure code not consistent with the member's age (e.g., scaling and root planing for children)
- Misuse of benefits (e.g., providing a denture within less than 5 years from prior placement)
- Claims for services not rendered
- Capping – use of cash payments or gifts to entice Program members to receive services.

Thank you for your careful review of, and attention to this notice, which reflects LIBERTY's ongoing commitment to ensuring all Program members receive appropriate, high quality oral health care.

Sincerely,

LIBERTY Dental Plan